

DFAS Payment Issue

Following is an update statement from DFAS:

"FYI: In case you are in the Reserve Pay field. This information was sent to 4,962 impacted reserve members for the pay day scheduled on 2 July.

Due to a problem with the 2 July payroll file, your bank account was affected. For your awareness and peace of mind the problem has been resolved. In coordination with the Federal Reserve Bank and your personal banking institution you should see three transactions on your bank account related to your payment due on 2 July 2015. Two transactions are deposits for the same amount while one other transaction is for a withdrawal for one of the deposits. While the net for all three transactions will equal your net pay on your Leave and Earnings Statement the withdrawal on your account may have resulted in a negative balance and banking fees.

Since this incident was through no fault of you, the Service Member, we have contacted your bank through the Federal Reserve Bank and requested that any fees associated with this error be waived.

DFAS would like to apologize for the issues that may have resulted from this processing error.

Should you have any questions or need further information regarding this matter, please do not hesitate to contact my Branch Chief of Disbursing, Ray Lemmeier by phone or e-mail at 216-204-7495 Raymond.P.Lemmeier.civ@mail.mil or myself, Matthew G. Seyler Matthew.G.Seyler.civ@mail.mil.

Sincerely,
Matthew G. Seyler
Director of Disbursing
DFAS Cleveland"