

SELRES / VTU Sailors NOT retirement eligible and not in a duty status

NRC Responsibilities:

- (Unit) Create PCR in accordance with [MILPERSMAN 1770-030 \(navy.mil\)](https://www.milpersman.navy.mil/1770-030).
- Confirm SGLI eligibility
- Contact Navy Casualty Desk to assist with SGLI payment to family
- <https://www.mynavyhr.navy.mil/Support-Services/Casualty/>
- Provide family with courtesy CACO services such as a POC for assistance with SGLI, Funeral Honors (CNIC POC), and additional questions the family may have. Courtesy CACO services will not be assigned through the CNIC. The NRA CO or trained CACO will perform the required duties.
- Close out members Electronic Service Record in accordance with RESPERSMAN 1900-010.
 - Close out in NSIPS Clerk account-Loss-Casualty-Casualty Create
 - Enter date on supporting documents listed in 1900-010.
 - Save transaction
 - Release transaction in Supervisor account
 - Any questions the NRC has about the record close out they can contact CNRFC N1C2/N11

Service Member's Group Life Insurance (SGLI).

1-800-419-1473

- NRC will confirm SGLI eligibility utilizing SOES, OMPF and contacting NPC Casualty Desk or CNRFC. Navy Casualty will conduct a review as well, to ensure the most current election is used.
- Additional information can be found at - Navy Casualty:
<https://www.mynavyhr.navy.mil/Support-Services/Casualty/>
- NRC can assist with Claim for Death Benefits request form (SGLV 8283 Form) [Claim for Death Benefits \(va.gov\)](https://www.va.gov/claim-for-death-benefits), which the beneficiary will fill out and NRC can submit to receive this benefit.

Post 9/11 GI Bill.

- Verify with CNRFC N1 to confirm Post-9/11 GI Bill eligibility
- Dependents will need to contact VA for utilization of POST 9/11 benefits if eligible

VA EDUCATION

1-888-442-4551

www.gibill.va.gov

TRICARE Retired Reserve Benefits.

If member was enrolled in TRICARE Reserve Select his family may be eligible for 6 months of TRICARE benefits. His or her family will need to contact TRICARE directly. The phone number is:
1-800-444-5445 for East Region;

1-844-866-9378 for West Region.

(<https://www.tricare.mil/Plans/Enroll/TRR>)

Survivor's benefits

VA: 800-827-1000 or 877-294-6380

VA Status of the headstone markers

1800-697-6947

VA Benefits Contact Information.

Below are the links that will be helpful for you to receive any additional VA benefits.

<https://www.va.gov/life-insurance/options-eligibility/sgli/>

<https://www.benefits.va.gov/BENEFITS/docs/VASurvivorsKit.pdf>

<https://www.benefits.va.gov/compensation/claims-special-burial.asp>

<https://www.va.gov/survivors/faqs.asp>

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SELRES / VTU Sailor not in a duty status IS retirement eligible

NRC Responsibilities:

- Verify member is not pending MRR
- If member is pending MRR contact PERS-95
- Verify the retirement eligibility
- (Unit) Create PCR in accordance with [MILPERSMAN 1770-030 \(navy.mil\)](#).
- Contact Navy Casualty Desk to assist with SGLI payment to family
- Additional information can be found <https://www.mynavyhr.navy.mil/Support-Services/Casualty/>
- Provide family with courtesy CACO services such as a POC for assistance with SGLI, Funeral Honors (CNIC POC), and additional questions the family may have.
- PERS-912 should be contacted through My Navy Career Center (MNCC) at (833) 330 MNCC (6622) **prior** to closing out member's record.
- Close out members Electronic Service Record in accordance with RESPERSMAN 1900-010.
 - Close out in NSIPS Clerk account-Loss-Casualty-Casualty Create
 - Enter date on supporting documents listed in 1900-010.
 - Save transaction
 - Release transaction in Supervisor account
 - Any questions the NRC has about the record close out they can contact CNRFC N1C2/N11
- Contact CNRFC N1 if additional information is needed

Reserve Component Survivors Benefit Plan (RC-SBP)

- If member has earned a non-regular retirement (without pay) and has not declined RC-SBP the dependents may be eligible to receive maximum coverage the default coverage (no election chosen / coverage defaults) of the Reserve Component Survivor Benefit Plan (RC-SPB).
- PERS 9 can provide additional information and confirm eligibility. PERS-912 should be contacted through My Navy Career Center (MNCC) at (833) 330 MNCC (6622)
- Family will need to complete a [DD Form 2656-7, "VERIFICATION FOR SURVIVOR ANNUITY" \(whs.mil\)](#) to request the annuity.

Service Member's Group Life Insurance (SGLI).

1-800-419-1473

- NRC will confirm SGLI eligibility utilizing SOES, OMPF and contacting NPC Casualty Desk or CNRFC. Navy Casualty will conduct a review as well, to ensure the most current election is used.
- Additional information can be found at - Navy Casualty:
<https://www.mynavyhr.navy.mil/Support-Services/Casualty/>
- NRC can assist with SGLI Claim for Death Benefits form (SGLV 8283 Form) [Claim for Death Benefits \(va.gov\)](#), which the beneficiary will fill out and NRC can submit to receive this benefit.

Post 9/11 GI Bill.

- Verify with CNRFC N1 to confirm Post-9/11 GI Bill eligibility N1C2
- Dependents will need to contact VA for utilization of POST 9/11 benefits if eligible

ID CARD UPDATES

Updated ID Cards need to be issued for eligible surviving dependents. "Eligible surviving dependents will need a copy of the member's Notice of Eligibility for Retirement pay at the age of 60. Eligible surviving dependents of Reserve members who had earned 20 qualifying years for retirement and are in receipt of their Notice of Eligibility for Retirement Pay at age 60, who had not reached age 60, and had not transferred to the Retired Reserve, and who died prior to reaching age 60. Note: The DD Form 1173-1 is issued until the member would have been 60 years old, had he or she survived. The DD Form 1173 is issued only on or after the date the member would have turned 60 years old had he or she survived."

VA EDUCATION

1-888-442-4551

www.gibill.va.gov

TRICARE Retired Reserve Benefits.

Dependents will need to contact Tricare directly concerning eligibility

1-800-444-5445 for East Region;
1-844-866-9378 for West Region.
(<https://www.tricare.mil/Plans/Enroll/TRR>)

VA Status of the headstone markers

1800-697-6947

VA Benefits Contact Information.

Below are the links that will be helpful for you to receive any additional VA benefits.

<https://www.va.gov/life-insurance/options-eligibility/sgli/>

<https://www.benefits.va.gov/BENEFITS/docs/VASurvivorsKit.pdf>

<https://www.benefits.va.gov/compensation/claims-special-burial.asp>

<https://www.va.gov/survivors/faqs.asp>

VA: 800-827-1000 or 877-294-6380 (Survivor's benefits)

GRAY AREA RETIREES (already retired not receiving retirement pay)

Contact PERS-9 for benefit information

SGLI

1-800-419-1473

- If the member was enrolled in SGLI, coverage continues for 120 after separation from the Navy Reserve.
- If the member was totally disabled at time of discharge, they may be eligible to retain the Servicemembers' Group Life Insurance (SGLI) coverage they had in service at no cost for up to two years. Member will need to complete a SGLV 8715 [sglv 8715.pdf \(va.gov\)](#). Form will need to be completed prior to death
- If eligible beneficiary will need to complete Claim for Death Benefits SGLV 8283 (Claim for Death Benefits) [Claim for Death Benefits \(va.gov\)](#)

PERS-912 can provide dependents assistance in determining eligibility.

VGLI

1-800-419-1473

- If member is enrolled in VGLI at the time of death the beneficiaries will need to complete Claim for Death Benefits SGLV 8283 (Claim for Death Benefits) [Claim for Death Benefits \(va.gov\)](#)

- Office of Servicemember's Group Life Insurance at 800-419-1473 for retirees enrolled in Veteran's Group Life Insurance.

Reserve Component Survivors Benefit Plan (RC-SBP)

- If the member did not decline RC-SBP upon receipt of Notice of Eligibility/ Reserve If member has earned a non-regular retirement (without pay) and has not declined RC-SBP the dependents may be eligible to receive maximum coverage the default coverage (no election chosen / coverage defaults) of the Reserve Component Survivor Benefit Plan (RC-SPB).
- PERS 9 can provide additional information and confirm eligibility
- Family will need to complete a [DD Form 2656-7, "VERIFICATION FOR SURVIVOR ANNUITY" \(whs.mil\)](#) to request the annuity.

ID CARDS

Updated ID Cards need to be issued for eligible dependents. "Eligible dependents of former members when the former member is eligible for retired pay at age 60 but not yet age 60. Eligible surviving dependents of Retired Reserve members entitled to pay at age 60, who died before attaining that age. Issue the DD Form 1173-1 until member would have attained age 60. Note: The DD Form 1173 may be issued only on or after the date the member would have turned 60 years old, had he or she survived."

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1-844-866-9378 for West Region.

<https://www.tricare.mil/Plans/Enroll/TRR>

TRICARE for LIFE

1-877-363-1303 www.tricare4u.com

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Survivor's benefits

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<https://www.benefits.va.gov/BENEFITS/docs/VASurvivorsKit.pdf>

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<https://www.va.gov/survivors/faqs.asp>

RETIREES (pay) Helpful information

Navy retired pay ends when the retiree dies. Survivors must promptly report a retiree's death to help avoid delays and possible financial hardship to surviving annuitant beneficiaries, family members or executors who will be required to reimburse any retired pay overpayments. Please follow the steps below to report the death of a military retiree:

Notify the Defense Finance and Accounting Service (DFAS) Casualty Care Team at 1-800-321-1080 or for overseas, the commercial number is 216-522-5955, select option 3.

ID CARDS

Updated ID Cards need to be issued for eligible dependents.

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<https://www.benefits.va.gov/compensation/claims-special-burial.asp>

<https://www.va.gov/survivors/faqs.asp>

OTHER USEFUL INFORMATION FOR ALL STATUSES:

Medical Records:

VA Records Management Center
P.O. Box 5020
St. Louis MO 63115-8950
1-888-533-4558

National Personnel Records Center:

314-801-0800
<https://www.archives.gov/personnel-records-center/military-personnel>

Social Security Administration

1-800-772-1213
www.ssa.gov

Thrift Savings Plan

1-877-968-3778
<https://www.tsp.gov/index.html>

Navy Shift Colors

www.mynavyhr.navy.mil/Media-Center/Publications/Shift-Colors/