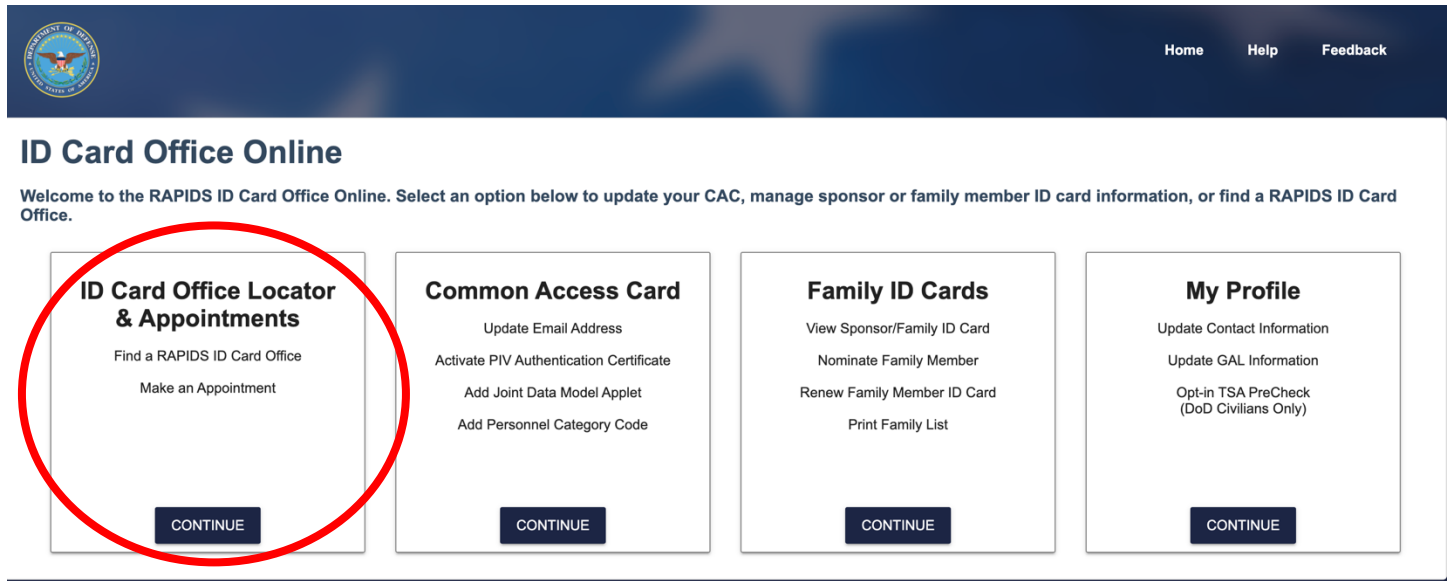


# HOW TO FIND DEERS/RAPIDS CENTER

Is your CAC Locked or need to be Renewed?

Make an appointment at your Local DEERS/RAPIDS ID office!

ID Office Online: <https://idco.dmdc.osd.mil/idco/>



The screenshot shows the homepage of the ID Card Office Online. At the top left is the Department of Defense logo. At the top right are links for Home, Help, and Feedback. The main heading is "ID Card Office Online". Below this is a welcome message: "Welcome to the RAPIDS ID Card Office Online. Select an option below to update your CAC, manage sponsor or family member ID card information, or find a RAPIDS ID Card Office." There are four main menu items, each with a "CONTINUE" button: 1. "ID Card Office Locator & Appointments" (circled in red), which includes "Find a RAPIDS ID Card Office" and "Make an Appointment". 2. "Common Access Card", which includes "Update Email Address", "Activate PIV Authentication Certificate", "Add Joint Data Model Applet", and "Add Personnel Category Code". 3. "Family ID Cards", which includes "View Sponsor/Family ID Card", "Nominate Family Member", "Renew Family Member ID Card", and "Print Family List". 4. "My Profile", which includes "Update Contact Information", "Update GAL Information", and "Opt-in TSA PreCheck (DoD Civilians Only)".

**Search Your City – Make an Appointment:** ID Office will be able to renew your CAC, unlock it, and change rank.

## ID Card Office Locator & Appointments

Search for Site by Address    Alternative Search    Search for Existing Appointment

Enter Location  
City, State, Zip, Country

Radius  
10 miles    miles    km

Search For  
 All     Appointments     Walk-Ins

Time  
Begin Time    End Time

Date Range  
Begin Date    End Date

RESET    SEARCH

